

Our plan

Our Community Risk Management Plan (CRMP) for 2022-2025 sets out the essential work we will carry out over the next three years to manage and reduce fire-related risks and other emergencies to protect the communities of West Yorkshire. This is a summary of the key points from the plan.

This plan has been developed to reassure you that we carefully consider how we meet the demands of our ever-changing society.

The ambition of West Yorkshire Fire & Rescue Service (WYFRS) is "Making West Yorkshire Safer" and to do this we must recognise and understand the challenges and risks that our local communities face now, and in the future.

We want to make sure that we have the right resources in the right place at the right time, that our staff are highly skilled, and that we provide an excellent service to our communities.

Read the full CRMP here



West Yorkshire Fire & Rescue Service

- ➔ One of 44 Fire & Rescue Services in England and Wales.
- ➔ The fourth biggest Metropolitan Service in England.
- ➔ Governed by the West Yorkshire Fire & Rescue Authority which has 22 elected Members from across the five local authorities.
- ➔ We serve a population of more than two million people, spread over almost 800 square miles, providing emergency cover 24-hours a day, every day of the year.



Our ambition



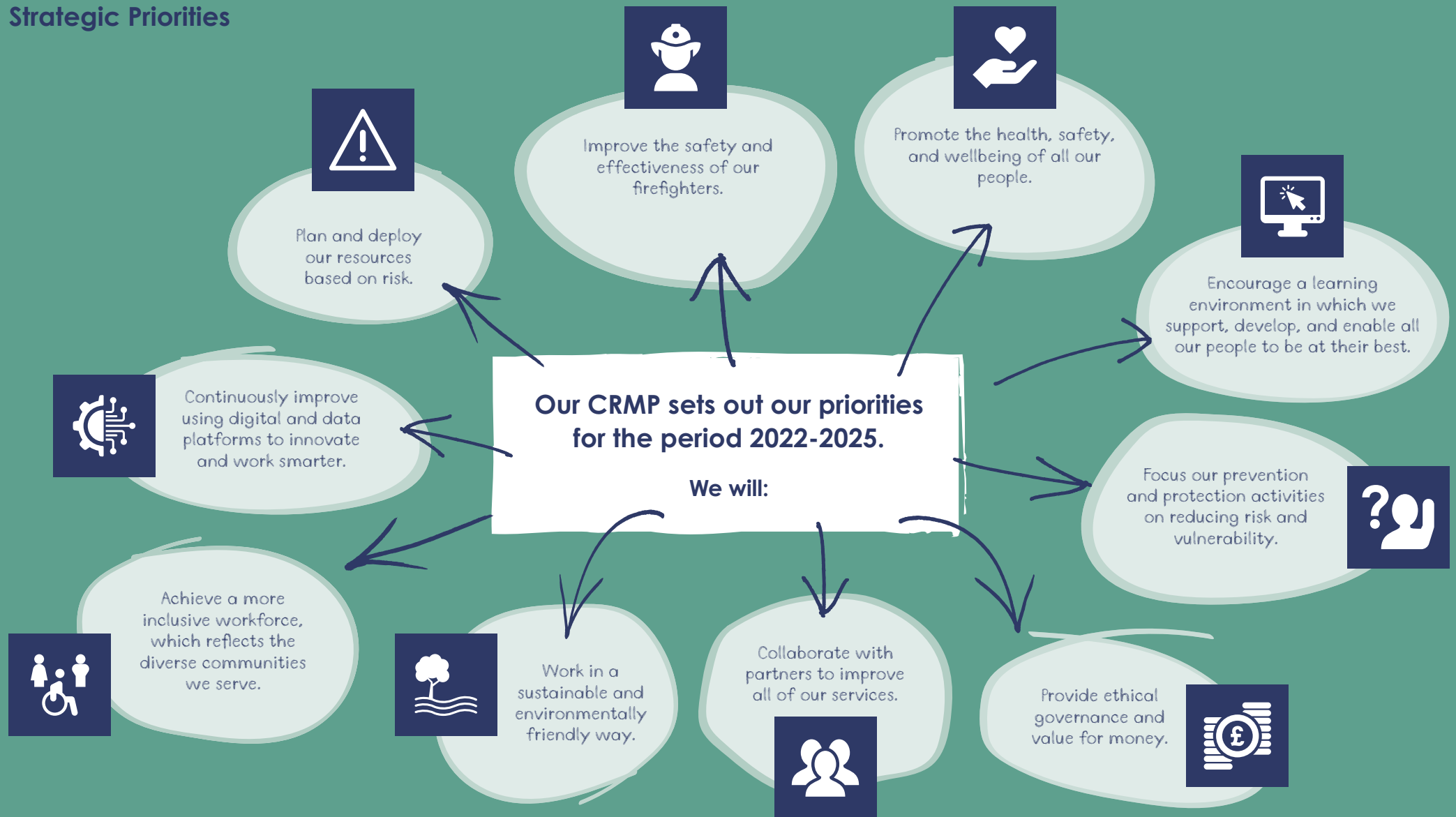
Making West Yorkshire Safer

The dedication and commitment of our staff has saved many lives within West Yorkshire. We work with our communities to prevent fires and other emergencies. We continue to improve community safety and wellbeing, reducing the risk to life, property and the environment.



Strategic Priorities

Strategic Priorities



Service delivery

We provide emergency cover 24/7 throughout the county of West Yorkshire.

To keep our communities safe, we deliver the following services:

➔ Prevention

Raising awareness about the risks people face to prevent emergencies and reduce vulnerability.

➔ Protection

Promoting and enforcing the fire safety measures required by law to ensure buildings and occupants are protected.

➔ Response

Preparing for and responding to emergencies.

➔ Resilience

Being able to deal with major emergencies and disruptions locally and nationally, while continuing to deliver our day to day services.



“
Our call operators within Fire Control deal with 999 calls and provide 24/7 cover to coordinate our response to all types of emergency. ”



Our people

We employ approximately 1,400 staff who all play their part in promoting safety and wellbeing across all the communities in West Yorkshire.

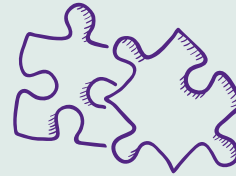
Our strategies ensure that we have the right people with the relevant skills, in the right place at the right time.

People Strategy 2021/24

“ We recognise the importance that our workforce plays in achieving our ambition. ”



Our values



Our health & wellbeing, leadership & development and diversity & inclusion strategies support all our staff to reach their full potential.

Communication

We clearly and carefully communicate in a way everyone understands.

Teamwork

We recognise everyone's strengths and contributions, working effectively as one team.

Integrity

We are trustworthy and ethical in all that we do, always behaving with integrity.

Learning

We learn all the time, we share our experiences and celebrate success.

Responsibility

We are responsible and take ownership of the work we do.

Understanding risk and vulnerability



Understanding the varied risk and vulnerability that exists within our communities.

Our diverse communities and ever-changing environment create a unique mixture of risks.

As well as the local risks, our firefighters and resources form part of the national response to major emergencies.

“

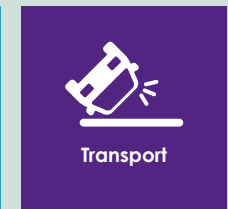
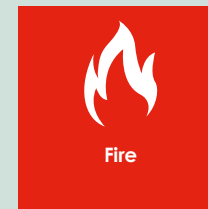
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How we assess risk

Understanding risk in our communities is crucial to achieving our ambition of Making West Yorkshire Safer.

We do this by using evidence, foresight and our professional experience to identify the risks that we face as a service. We assess how likely each risk is to threaten life, property and the environment.

We respond to a variety of incidents on a range of scales



Planning our resources against risk

We need to make sure our fire engines and specialist resources are located with the right staffing to provide the right level of emergency cover based on local risk.

WYFRS Stations

- **Wholetime**
24/7 availability from station

- **Day Crewing**
On station during the day, respond from home at night (on-call)

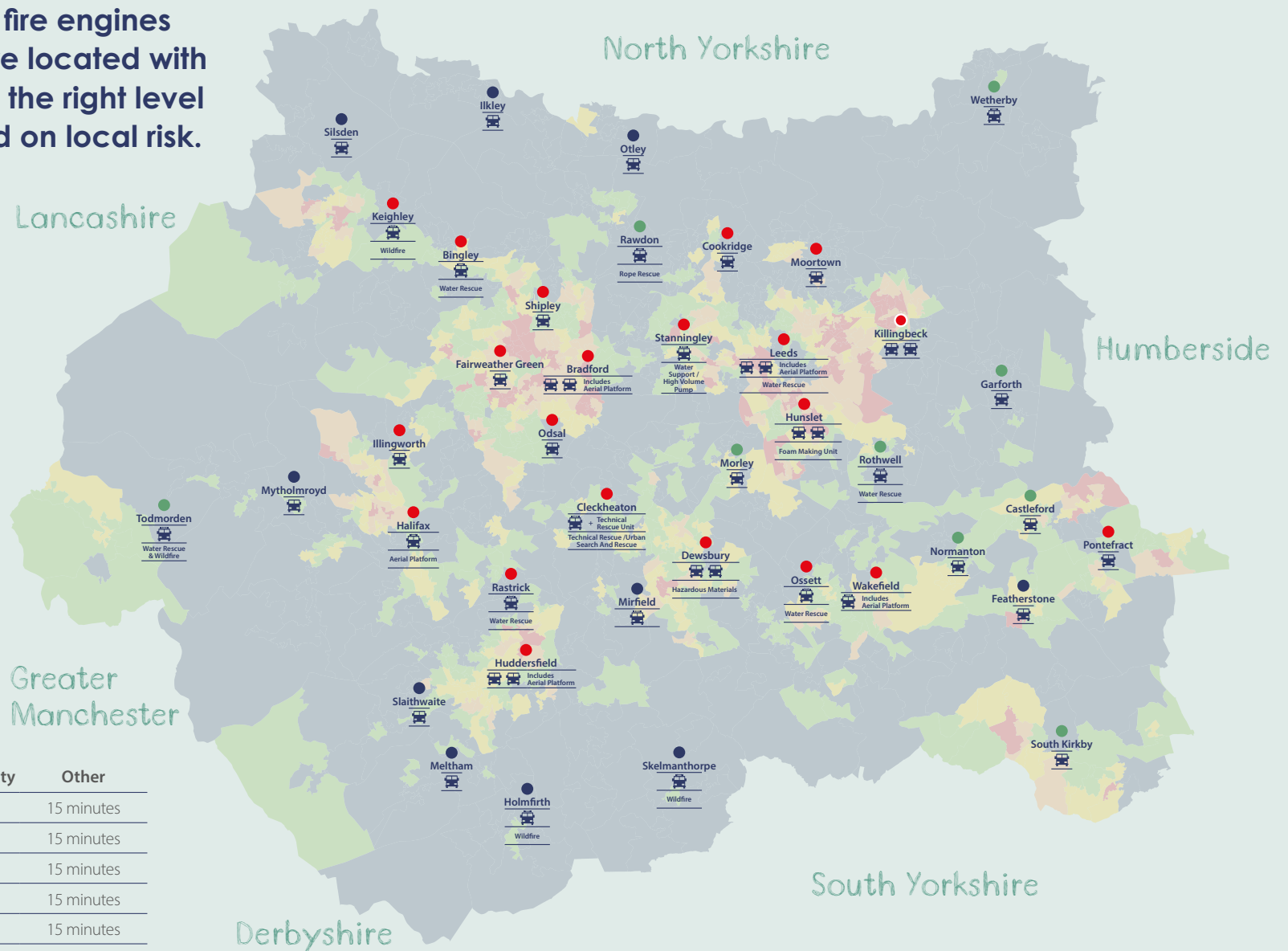
- **On-call**
Respond from home or place of work during the day and night

We monitor response times to identify areas that require any changes to procedures so that we can improve service delivery.

You can read more about our response times in the full Community Risk Management Plan.

Planned Response Times

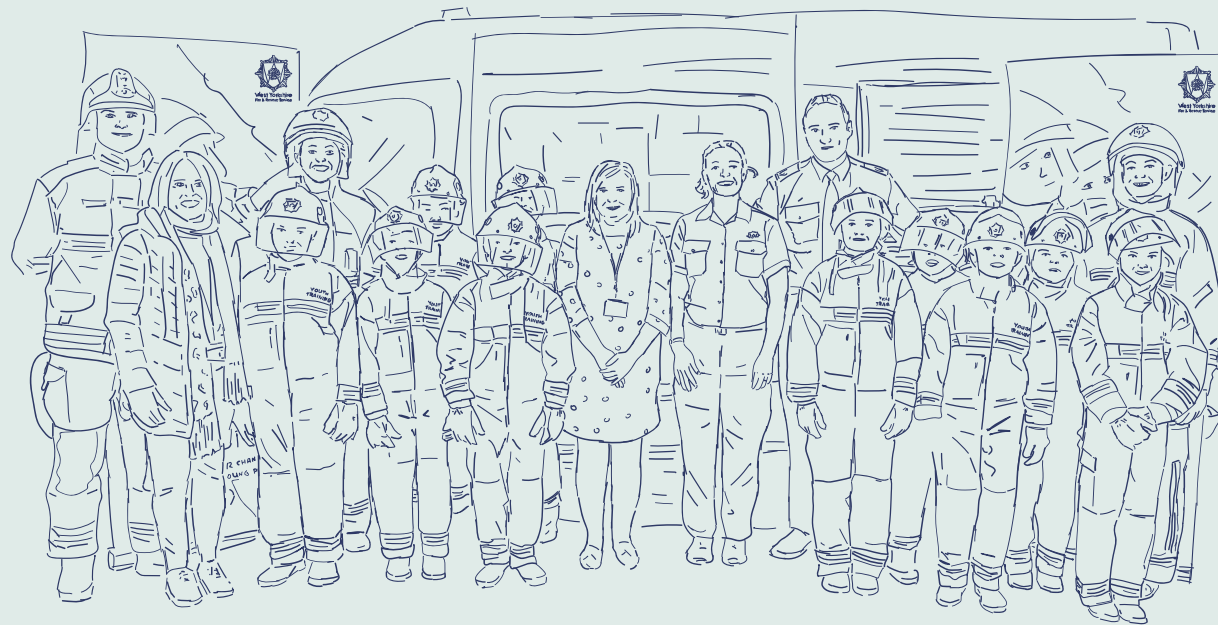
Risk Band	Risk to Life	Risk to Property	Other
VERY HIGH RISK	7 minutes	9 minutes	15 minutes
HIGH RISK	8 minutes	10 minutes	15 minutes
MEDIUM RISK	9 minutes	11 minutes	15 minutes
LOW RISK	10 minutes	12 minutes	15 minutes
VERY LOW RISK	11 minutes	13 minutes	15 minutes



Community engagement

Our Community Engagement Framework sets out our plans to prevent risk through our contact with hard-to-reach communities and understanding their risks.

Our community engagement activities help us to give out key community safety messages, gather research on fire and risk reduction themes and provide an opportunity for members of the community to feedback on our service.



Collaboration

The Policing and Crime Act 2017 places a duty on Police, Fire, and Ambulance Services to work together to ensure that they can become more efficient and effective.

WYFRS has a long history of partnership working to help make West Yorkshire Safer, and our Tri-Service Collaboration Board is making this a reality.

Local Resilience Forum



Don't panic
PREPARE!

We recognise that the causes and consequences of fires and other emergencies, cannot be addressed by the Fire & Rescue Service in isolation.

Working in partnership with other agencies is, therefore, a fundamental part of the way services are delivered at all levels and in all areas; partnership working is therefore regarded as part of our core business.

westyorkshireprepared.org.uk

National Resilience Assets

We host a suite of specialist resources that can be deployed anywhere in the UK; likewise, we can call on specialist resources hosted elsewhere across the country to respond in West Yorkshire.

We have agreements in place to share these resources when needed and we consider our national commitments when making local plans.



Efficiency and Effectiveness

Our services are funded by the taxpayer; we, therefore, have a legal duty to ensure the services we provide offer value for money to the taxpayer and meet the requirements of an ever-changing society.

Our commitment to tackling climate change

We will balance the environmental, social and economic impacts of the activities the service undertakes and will continue to promote environmentally friendly ways of working.



Learning and improving our service

We have reviewed our achievements and performance over the last three years, and we will continue to learn, adapt and improve in everything we do.

“
WYFRS have a legal duty to ensure the services we provide offer value for money.”

Programme of Change

Moving forward with our programme of continuous improvement, we will focus on efficiency and effectiveness without compromising public safety.

We will update this plan annually to include our approved 'Programme of Change' which in 2022/23 is focusing on 16 areas.

Read the full document...

[Your Fire & Rescue Service 2022/25](#)



West Yorkshire
Fire & Rescue Service

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